

# AMERICAN HOME SPECIALISTS

## Satisfaction Survey



Survey Completed. 100% of responses were >2.

Contact: Robert Simenauer Salesperson: Scott Hoppe

			Strongly Disagree				Strongly Agree
1.	Sales Knowledge - Scott Hoppe was knowledgeable and helpful regarding my project.	n/a	0	1	2	3	4
2.	Professional & Organized - American Home Specialists is organized and professional.	n/a	0	1	2	3	4
3.	Communication - The American Home Specialists staff communicates with me effectively.	n/a	0	1	2	3	4
4.	Installation Crew - The American Home Specialists installation crew was organized and professional.	n/a	0	1	2	3	4
5.	Quality Of Materials - I am satisfied with the quality of materials used.	n/a	0	1	2	3	4
6.	Quality Of Workmanship - I am satisfied with the quality of the workmanship.	n/a	0	1	2	3	4
7.	Clean & Safe - The job site is kept clean and safe.	n/a	0	1	2	3	4
8.	Work Done Right - My work was done right the first time.	n/a	0	1	2	3	4
9.	Problem Resolution - The American Home Specialists staff addresses and resolves problems effectively.	n/a	0	1	2	3	4
10.	Schedule - American Home Specialists adhered to our agreed upon schedule.	n/a	0	1	2	3	4

11. Value - I feel I am receiving a fair value for my money. n/a 0 1 2 3 4

12. Likely To Recommend - I am likely to recommend American Home Specialists to a friend. n/a 0 1 2 3 4

13. Area For Improvement - In what area(s) do you think American Home Specialists fell short of your expectations?

Nothing. Very satisfied with work and price was very reasonable.

14. Area Of Satisfaction - In what area(s) were you most satisfied with your experience with American Home Specialists and why?

Work done right the first time and on time.

15. Current Referrals - Do you know anyone who would be interested in receiving information about the services and products offered by American Home Specialists?

No

16. Recognize Excellence - Is there anyone at American Home Specialists you would like to recognize for their exceptional service?

Scott Hoppe and Kim Jordan.

17. Review - If you would like to provide a public review of your experience working with American Home Specialists, please briefly summarize your overall experience. Your review will appear on the American Home Specialists profile page at GuildQuality.com.

American Home Specialist is the right company for your job. They are professional, courteous, and above all very qualified. They did my job right the first time, on time and at a price that was reasonable. I would highly recommend Scott Hoppe and his team for any job you might be considering.