

# AMERICAN HOME SPECIALISTS

## Satisfaction Survey



Survey Completed. 100% of responses were >2.

Contact: Sandra Simpkins  
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		Strongly Disagree					Strongly Agree
1.	Sales Knowledge - The salesperson was knowledgeable and helpful regarding my project.	n/a	0	1	2	3	4
2.	Professional & Organized - American Home Specialists is organized and professional.	n/a	0	1	2	3	4
3.	Communication - The American Home Specialists staff communicates with me effectively.	n/a	0	1	2	3	4
4.	Installation Crew - The American Home Specialists installation crew was organized and professional.	n/a	0	1	2	3	4
5.	Quality Of Materials - I am satisfied with the quality of materials used.	n/a	0	1	2	3	4
6.	Quality Of Workmanship - I am satisfied with the quality of the workmanship.	n/a	0	1	2	3	4
7.	Clean & Safe - The job site is kept clean and safe.	n/a	0	1	2	3	4
8.	Work Done Right - My work was done right the first time.	n/a	0	1	2	3	4
9.	Problem Resolution - The American Home Specialists staff addresses and resolves problems effectively.	n/a	0	1	2	3	4
10.	Schedule - American Home Specialists adhered to our agreed upon schedule.	n/a	0	1	2	3	4

11. Value - I feel I am receiving a fair value for my money. n/a 0 1 2 3 **4**

12. Likely To Recommend - I am likely to recommend American Home Specialists to a friend. n/a 0 1 2 3 **4**

13. Area For Improvement - In what area(s) do you think American Home Specialists fell short of your expectations?

In no areas did they fall short of my expectations.

14. Area Of Satisfaction - In what area(s) were you most satisfied with your experience with American Home Specialists and why?

I was most satisfied with the timeliness of the job.

15. Current Referrals - Do you know anyone who would be interested in receiving information about the services and products offered by American Home Specialists?

Not at this time, I do not.

16. Recognize Excellence - Is there anyone at American Home Specialists you would like to recognize for their exceptional service?

Kevin Tomasky was great.

17. Review - If you would like to provide a public review of your experience working with American Home Specialists, please briefly summarize your overall experience. Your review will appear on the American Home Specialists profile page at GuildQuality.com.