



**Member:** Frances Duhart  
**Categories:** Chimney Repair  
 Gutter Repair & Replacement  
 Roofing

**Services Performed:** Yes

\* More Weight is given to a review where work has been completed.

**Work Completed Date:** July 15, 2014

**Hire Again:** Yes

**Approximate Cost:** \$7,200.00

**Home Build Year:** 1955

**Description Of Work:**

Replaced roof, vent and chimney and installed new front and back gutters, .

**Member Comments:**

I worked with Scott Hoppe, one of the owners of the family business. He is extremely professional and is dedicated to customer satisfaction. Every time I called him and did not leave a message he would call back immediately to see what I needed. Once I called him about something minor when he was driving and he pulled over to discuss whatever it was with me. I was continually impressed with the attentiveness he gives to his customers. Of course, I cannot judge the work as a professional could but it looks beautiful to me and all was done as promised. At this point I am completely satisfied and I have confidence that in the unlikely event an issue arises regarding the work, any inquiry or complaint I might make would be responded to,

<b>Overall</b>	<b>A</b>
<b>Price</b>	A
<b>Quality</b>	A
<b>Responsiveness</b>	A
<b>Punctuality</b>	A
<b>Professionalism</b>	A