

AMERICAN HOME SPECIALISTS

Satisfaction Survey



Survey Completed. 92% of responses were >2.

Contact: Jennifer Schwendemann

		Strongly Disagree					Strongly Agree
1. Sales Knowledge - The salesperson was knowledgeable and helpful regarding my project.	n/a	0	1	2	3	4	
2. Professional & Organized - American Home Specialists is organized and professional.	n/a	0	1	2	3	4	
3. Communication - The American Home Specialists staff communicates with me effectively.	n/a	0	1	2	3	4	
4. Installation Crew - The American Home Specialists installation crew was organized and professional.	n/a	0	1	2	3	4	
5. Quality Of Materials - I am satisfied with the quality of materials used.	n/a	0	1	2	3	4	
6. Quality Of Workmanship - I am satisfied with the quality of the workmanship.	n/a	0	1	2	3	4	
7. Clean & Safe - The job site is kept clean and safe.	n/a	0	1	2	3	4	
8. Work Done Right - My work was done right the first time.	n/a	0	1	2	3	4	
9. Problem Resolution - The American Home Specialists staff addresses and resolves problems effectively.	n/a	0	1	2	3	4	
10. Schedule - American Home Specialists adhered to our agreed upon schedule.	n/a	0	1	2	3	4	

11. Value - I feel I am receiving a fair value for my money. n/a 0 1 2 **3** 4
12. Likely To Recommend - I am likely to recommend American Home Specialists to a friend. n/a 0 1 2 **3** 4
13. Area For Improvement - In what area(s) do you think American Home Specialists fell short of your expectations?
14. Area Of Satisfaction - In what area(s) were you most satisfied with your experience with American Home Specialists and why?
15. Current Referrals - Do you know anyone who would be interested in receiving information about the services and products offered by American Home Specialists?
16. Recognize Excellence - Is there anyone at American Home Specialists you would like to recognize for their exceptional service?
17. Review - If you would like to provide a public review of your experience working with American Home Specialists, please briefly summarize your overall experience. Your review will appear on the American Home Specialists profile page at GuildQuality.com.