## AMERICAN HOME SPECIALISTS

Satisfaction Survey



## Survey Completed. 100% of responses were >2.

	Contact:	Gerald Peters	Salesperson:	Salesperson:		Scott Hoppe			
	Survey Completion Mode:								
				Strongly Disagree	4			Strongly Agree	
1.	Sales Knowledge - Scott regarding my project.	Hoppe was knowledgeable and	helpful n/a	a 0	1	2	3	4	
2.	Professional & Organize organized and profession	ed - American Home Specialists i al.	s n/a	0	1	2	3	4	
3.	Communication - The Ar communicates with me ef	merican Home Specialists staff fectively.	n/a	0	1	2	3	4	
4.	Installation Crew - The A	merican Home Specialists install professional.	ation n/a	0	1	2	3	4	
5.	Quality Of Materials - I a used.	m satisfied with the quality of ma	terials n/a	a 0	1	2	3	4	
6.	Quality Of Workmanship workmanship.	o - I am satisfied with the quality of	of the n/a	a 0	1	2	3	4	
7.	Clean & Safe - The job si	te is kept clean and safe.	n/a	0	1	2	3	4	
8.	Work Done Right - My w	ork was done right the first time.	n/a	0	1	2	3	4	
9.	Problem Resolution - The addresses and resolves p	ne American Home Specialists sta roblems effectively.	aff n/a	a 0	1	2	3	4	
10.	Schedule - American Horupon schedule.	ne Specialists adhered to our ag	reed n/a	a 0	1	2	3	4	

11.	value - I leel I am receiving a fair value for my money.	n/a	0	1	2	3	4
12.	Likely To Recommend - I am likely to recommend American Home Specialists to a friend.	n/a	0	1	2	3	4

- 13. Area For Improvement In what area(s) do you think American Home Specialists fell short of your expectations?
- 14. Area Of Satisfaction In what area(s) were you most satisfied with your experience with American Home Specialists and why?
- 15. Current Referrals Do you know anyone who would be interested in receiving information about the services and products offered by American Home Specialists?
- 16. Recognize Excellence Is there anyone at American Home Specialists you would like to recognize for their exceptional service?
- 17. Review If you would like to provide a public review of your experience working with American Home Specialists, please briefly summarize your overall experience. Your review will appear on the American Home Specialists profile page at GuildQuality.com.