

AMERICAN HOME SPECIALISTS

Satisfaction Survey



Survey Completed. 100% of responses were >2.

Contact: Dion and Tamara Williams

		Strongly Disagree					Strongly Agree
1.	Sales Knowledge - The salesperson was knowledgeable and helpful regarding my project.	n/a	0	1	2	3	4
2.	Professional & Organized - American Home Specialists is organized and professional.	n/a	0	1	2	3	4
3.	Communication - The American Home Specialists staff communicates with me effectively.	n/a	0	1	2	3	4
4.	Installation Crew - The American Home Specialists installation crew was organized and professional.	n/a	0	1	2	3	4
5.	Quality Of Materials - I am satisfied with the quality of materials used.	n/a	0	1	2	3	4
6.	Quality Of Workmanship - I am satisfied with the quality of the workmanship.	n/a	0	1	2	3	4
7.	Clean & Safe - The job site is kept clean and safe.	n/a	0	1	2	3	4
8.	Work Done Right - My work was done right the first time.	n/a	0	1	2	3	4
9.	Problem Resolution - The American Home Specialists staff addresses and resolves problems effectively.	n/a	0	1	2	3	4
10.	Schedule - American Home Specialists adhered to our agreed upon schedule.	n/a	0	1	2	3	4

11. Value - I feel I am receiving a fair value for my money. n/a 0 1 2 3 **4**

12. Likely To Recommend - I am likely to recommend American Home Specialists to a friend. n/a 0 1 2 3 **4**

13. Area For Improvement - In what area(s) do you think American Home Specialists fell short of your expectations?

14. Area Of Satisfaction - In what area(s) were you most satisfied with your experience with American Home Specialists and why?

They did exactly what they said they would do. They worked within our schedule. The overall project was completed on schedule and we are very pleased with it.

15. Current Referrals - Do you know anyone who would be interested in receiving information about the services and products offered by American Home Specialists?

We have already referred a few of our neighbors to AHS.

16. Recognize Excellence - Is there anyone at American Home Specialists you would like to recognize for their exceptional service?

Dan Hunter

17. Review - If you would like to provide a public review of your experience working with American Home Specialists, please briefly summarize your overall experience. Your review will appear on the American Home Specialists profile page at GuildQuality.com.

I'm sure every homeowner dreads learning that they need to replace the roof on their home. We were no exception, but our experience with AHS was great. Dan Hunter came to our home and evaluated what needed to be done. He did not guestimate like some other companies' representatives did, he actually went on the roof to check things out. He walked us through the process and we got a new beautiful roof. The installation went great and we are very pleased with the outcome. We highly recommend AHS to anyone in need of a new roof.