

# AMERICAN HOME SPECIALISTS

## Satisfaction Survey



Survey Completed. 100% of responses were >2.

Contact: Dave Lorber

		Strongly Disagree					Strongly Agree
1.	Sales Knowledge - The salesperson was knowledgeable and helpful regarding my project.	n/a	0	1	2	3	4
2.	Professional & Organized - American Home Specialists is organized and professional.	n/a	0	1	2	3	4
3.	Communication - The American Home Specialists staff communicates with me effectively.	n/a	0	1	2	3	4
4.	Installation Crew - The American Home Specialists installation crew was organized and professional.	n/a	0	1	2	3	4
5.	Quality Of Materials - I am satisfied with the quality of materials used.	n/a	0	1	2	3	4
6.	Quality Of Workmanship - I am satisfied with the quality of the workmanship.	n/a	0	1	2	3	4
7.	Clean & Safe - The job site is kept clean and safe.	n/a	0	1	2	3	4
8.	Work Done Right - My work was done right the first time.	n/a	0	1	2	3	4
9.	Problem Resolution - The American Home Specialists staff addresses and resolves problems effectively.	n/a	0	1	2	3	4
10.	Schedule - American Home Specialists adhered to our agreed upon schedule.	n/a	0	1	2	3	4
11.	Value - I feel I am receiving a fair value for my money.						

n/a 0 1 2 3 4

12. Likely To Recommend - I am likely to recommend American Home Specialists to a friend.

n/a 0 1 2 3 4

13. Area For Improvement - In what area(s) do you think American Home Specialists fell short of your expectations?

14. Area Of Satisfaction - In what area(s) were you most satisfied with your experience with American Home Specialists and why?

The finished product and look is great. We're real happy with it.

15. Current Referrals - Do you know anyone who would be interested in receiving information about the services and products offered by American Home Specialists?

I've already given cards and information to some people.

16. Recognize Excellence - Is there anyone at American Home Specialists you would like to recognize for their exceptional service?

Mike Hoppe did a fantastic job. He's the executive officer.

17. Review - If you would like to provide a public review of your experience working with American Home Specialists, please briefly summarize your overall experience. Your review will appear on the American Home Specialists profile page at GuildQuality.com.

My husband saw them working on a neighbors house and was very impressed with how smooth everything looked. There was no debris or mess in the yard. He came inside and said he really likes the job across the street and said we should get siding put on the house. We got American Home Specialists to come out and do the job and it looks attractive and is maintenance free.

Additional Comments

Mike said he was going to take pictures before and after but I'm not sure if he did or not.