

# AMERICAN HOME SPECIALISTS

## Satisfaction Survey



Survey Completed. 100% of responses were >2.

Contact: Amy Worrall

			←	→			
			Strongly Disagree			Strongly Agree	
1.	Sales Knowledge - The salesperson was knowledgeable and helpful regarding my project.	n/a	0	1	2	3	4
2.	Professional & Organized - American Home Specialists is organized and professional.	n/a	0	1	2	3	4
3.	Communication - The American Home Specialists staff communicates with me effectively.	n/a	0	1	2	3	4
4.	Installation Crew - The American Home Specialists installation crew was organized and professional.	n/a	0	1	2	3	4
5.	Quality Of Materials - I am satisfied with the quality of materials used.	n/a	0	1	2	3	4
6.	Quality Of Workmanship - I am satisfied with the quality of the workmanship.	n/a	0	1	2	3	4
7.	Clean & Safe - The job site is kept clean and safe.	n/a	0	1	2	3	4
8.	Work Done Right - My work was done right the first time.	n/a	0	1	2	3	4
9.	Problem Resolution - The American Home Specialists staff addresses and resolves problems effectively.	n/a	0	1	2	3	4
10.	Schedule - American Home Specialists adhered to our agreed upon schedule.	n/a	0	1	2	3	4
11.	Value - I feel I am receiving a fair value for my money.	n/a	0	1	2	3	4

12. Likely To Recommend - I am likely to recommend American Home Specialists to a friend.

n/a 0 1 2 3 4

13. Area For Improvement - In what area(s) do you think American Home Specialists fell short of your expectations?

American Home Specialist did not fall short of my expectations.

14. Area Of Satisfaction - In what area(s) were you most satisfied with your experience with American Home Specialists and why?

American Home Specialist was very professional and the installation crew was exceptional.

15. Current Referrals - Do you know anyone who would be interested in receiving information about the services and products offered by American Home Specialists?

I do not know of anyone at this time however I do mention what great service I received from American Home Specialist to my friends and family.

16. Recognize Excellence - Is there anyone at American Home Specialists you would like to recognize for their exceptional service?

I would like to recognize "Mike" the crew leader. He was exceptional and treated his crew with respect.

17. Review - If you would like to provide a public review of your experience working with American Home Specialists, please briefly summarize your overall experience. Your review will appear on the American Home Specialists profile page at [GuildQuality.com](http://GuildQuality.com).

American Home Specialist is very professional offering first class service. I would highly recommend them to everyone!